

## Hello!

Your opinion will improve the quality of the services offered in order to better satisfy you.

By completing this questionnaire, I agree that my data will be used to monitor my satisfaction. For more information on monitoring my satisfaction and processing satisfaction questionnaires, please visit [www.entreprises.gouv.fr](http://www.entreprises.gouv.fr)

All questions followed by a \* are mandatory

Did you find out when you came:

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**Clear and relevant information to make your stay or activity a reality (contact, booking, website, etc.)? \***

😊  😐  ☹️  does not comment

**A satisfactory quality of service? \***

😊  😐  ☹️  does not comment

**An interesting tour? \***

😊  😐  ☹️  does not comment

**Quality equipment (in good condition, comfortable, suitable, etc.) ? \***

😊  😐  ☹️  does not comment

**How about the cleanliness? \***

😊  😐  ☹️  does not comment

**Tourist information available (brochures, tips, etc.)? \***

😊  😐  ☹️  does not comment

**Foreign languages mastered? \***

😊  😐  ☹️  does no comment

**A service that meets your expectations?\***

😊  😐  ☹️  does not comment

**A good quality/price ratio? \***

😊  😐  ☹️  does not comment

**Would you recommend us ? \***

Yes  No

**What are the strengths?**

.....

**What about the weak points?**

.....

**How did you know this place?**

- |  |  |
|--|--|
| <input type="checkbox"/> By chance     | <input type="checkbox"/> Internet                    |
| <input type="checkbox"/> Social media  | <input type="checkbox"/> Tourism Office              |
| <input type="checkbox"/> Word of mouth | <input type="checkbox"/> Other, specificities: ..... |

**Your contact information:**

**First name:**

**Last name:**

**E-mail:**

**Country:**

**Postal code:**

**Hometown:**

**Date of the service:**

**I agree to receive information or commercial proposals from this establishment or its  
Tourism Quality Partner. \***

- Yes    No